

# Merck & Co., Inc. (Kenilworth, NJ, USA) Global Privacy Commitment to Patients, Consumers and Caregivers

<b>Facts</b>	<p>This Notice provides a comprehensive overview of the practices of Merck &amp; Co., Inc. (Kenilworth, NJ, USA) and its affiliates with respect to the collection, use and disclosure of data about patients, consumers, and caregivers globally.</p> <p>This Notice is not intended to replace other notices or consents provided by our company to patients, consumers, and caregivers in accordance with local laws and regulations or for specific programs. In the event of any conflict between notices or consents required by local law and this Notice, the notices or consents required by local law will prevail.</p>
<b>Our Approach</b>	<p>At Merck &amp; Co., Inc. (Kenilworth, NJ, USA) – also known as Merck Sharp &amp; Dohme (MSD) outside the U.S. and Canada, a global research-based pharmaceutical company, privacy is fundamentally about trust. Consistent with our tradition of upholding high ethical standards across our business practices, we have demonstrated our commitment to privacy by establishing a global privacy program to support compliance with applicable privacy laws and standards for protecting personal information around the world.</p>
<b>Why?</b>	<p>We collect, use and share identifiable information ("personal information") about patients, consumers and caregivers as permitted by law in connection with our everyday business operations such as:</p> <ul style="list-style-type: none"><li>• product safety and product complaint reporting</li><li>• other communications made by you, your doctor or someone else on your behalf through our call centers or by postal mail or e-mail sent to us</li><li>• patient assistance, prescription discount and reimbursement support programs</li><li>• communicating information about diseases, products and services through our web sites, via e-mail, direct mail and other channels</li><li>• health educational programs, publications and tools online and offline</li><li>• business and marketing research</li><li>• auditing our programs and resources for compliance and security purposes</li><li>• as required or expressly authorized by laws applicable to our business globally</li></ul> <p>Many of these programs require that you provide specific consent and/or authorization for the collection, use and disclosure of personal information about you at the time you choose to participate in these programs. You may be asked to provide your consent and/or authorization by filling out a paper form, an online form, in a telephone discussion or by a text message.</p> <p>If you participate in a clinical study sponsored by Merck &amp; Co., Inc. (Kenilworth, NJ, USA) usually through an affiliate called Merck Sharp &amp; Dohme Corp., personal information about you will be collected and shared with Merck &amp; Co., Inc. (Kenilworth, NJ, USA) and its affiliates as described in the consent and authorization forms you sign when you choose to participate in the study.</p>

**Review Date: 23 Nov 2020      Effective Date: 23 Nov 2020**

**Merck & Co., Inc. (Kenilworth, NJ, USA) reserves the right to modify, add or remove portions of this privacy statement at any time. If we decide to change this notice, we will post the updated notice on our web site at <https://www.msdprivacy.com/>.**

## Merck & Co., Inc. (Kenilworth, NJ, USA) Global Privacy Commitment to Patients, Consumers and Caregivers

<b>What?</b>	<p>The types of personal information we collect and share depend on the nature of your interactions with Merck &amp; Co., Inc. (Kenilworth, NJ, USA). This information can include, among other things:</p> <ul style="list-style-type: none"> <li>• contact information</li> <li>• health information</li> <li>• date of birth or age</li> <li>• programs and activities in which you participated</li> <li>• your communications preferences</li> <li>• your health care provider</li> <li>• information about where you fill prescriptions</li> <li>• your insurance information</li> <li>• information about your family members and other members of your household</li> <li>• your hobbies and interests</li> </ul>
<b>How?</b>	<p>In the section below, we list the reasons that pharmaceutical companies like Merck &amp; Co., Inc. (Kenilworth, NJ, USA) typically may share personal information about patients, consumers and caregivers, the reasons that we share this information, and whether you can limit this sharing. We implement reasonable and appropriate security measures to protect personal information in accordance with its sensitivity from loss, misuse, and unauthorized access, disclosure, alteration or destruction.</p>

Reasons personal information about you could be shared	Do we share?	Can you limit this sharing?
To companies we collaborate with: to use for activities related to their own products and services	No, unless you provide your express (opt-in) permission for this sharing.	Yes
To companies that we do not collaborate with: to use to market to you	No, unless you provide your express (opt-in) permission for this sharing.	Yes
Reporting to governmental authorities (such as the FDA)	Yes, for example, to report safety information about our products.	No
To parties in relevant legal proceedings and otherwise to the extent required or explicitly authorized by applicable law	Yes	No
In the event that for business reasons we decide to reorganize or divest part or all of its business through sale, merger or acquisition, to actual or prospective purchasers	Yes, based on written agreements that personal information will be protected appropriately in these circumstances.	No
With companies in the U.S. or overseas that provide services for or on our behalf and solely in accordance with our instructions (for	Yes, if the service we provide is supported by another company. As a global company, we may work with companies around the	No. If services we provide are supported by other companies, such as a company that we contract with to mail the materials you request, you will not be able to limit this sharing and still receive the service.

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example, to deliver specific information you have requested)	world to provide services for or on our behalf.	
To affiliates* within our family of companies globally for everyday business purposes as described in this notice  <i>*Affiliates are companies related by common ownership or control</i>	Yes, as a global company, we may share personal information across our offices globally for the purposes described in this notice, however, only those individuals with a legitimate business need to access personal information for these purposes are granted such access.	Yes, you may request this, but doing so will significantly limit the services we can provide to you. For example, if our computer servers are managed by an affiliate, we will not be to record and process the information necessary to provide the service to you.
To other companies we collaborate with solely for activities related to products and services jointly offered or developed by us and that company	Yes, based on written agreements in place between us and those companies.	Yes, if you specifically request to opt-out.

### Contact Us

If you have questions regarding this privacy notice or the personal information Merck & Co., Inc. (Kenilworth, NJ, USA) collects, uses and shares about you, or if you would like to change your communications preferences (such as to opt-out of receiving e-mail or direct marketing communications), please contact us.

To contact the Privacy Office:

Write to us at:

Privacy Office  
Merck & Co., Inc.  
UG4B-24  
351 N. Sumneytown Pike  
North Wales, PA, USA 19454

E-mail address:

[Privacy Office](#)

Data Subject Rights:

Learn more about your rights under both the California Consumer Privacy Act (CCPA) and California Online Privacy Protection Act (CalOPPA) by [clicking on this link](#).

To make a request, please contact us by:

- [Completing an online form](#) (preferred method) or
- Calling us at 1-800-672-6372 (toll free in the US).

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